

FedEx is Transforming for What's Next

Here's what you need to know about how FedEx is changing logistics.

From revolutionizing delivery of time-sensitive shipments to optimizing our network for e-commerce and beyond, customer-centric evolution is in our DNA. We're continuing to transform our business and bring the power of our networks together to help you compete and win.



We listen to customers and evolve to meet needs.

- You told us you wanted a single pickup and delivery. We heard you and we're doing it, plus we're transforming our operations to be flexible, efficient, and intelligent.
- You asked for visual confirmation of residential deliveries. We delivered the first domestic and international Picture Proof of Delivery that doesn't require a log in.
- You stressed the importance of convenience. With 94% of the U.S. population within five miles of one of our 50,000+ drop off locations, you're never far from convenient shipping.



We hold ourselves to a higher standard.

- The FedEx sales team doesn't just sell — we are your trusted consultants who offer expertise and tailor solutions to fit your shipping needs. You have a direct line to support when you need it.
- FedEx delivers outstanding service with on-time performance back to pre-pandemic levels. Delivering with speed and reliability is a hallmark of the FedEx brand and will always be our commitment to you.
- We hold a competitive advantage over UPS Ground, with Sunday residential delivery to more than 50% of the U.S. population. UPS Ground does not deliver on Sundays.
- Seven-day residential delivery means your shipments can arrive up to one calendar day sooner.



We deliver digital intelligence.

- Our digital solutions help facilitate your growth as your needs change. Two of our newest services provide actionable data about your shipments' movements and environmental impact — equipping you to make smarter business decisions.
- **FedEx Surround** provides predictive insights for FedEx shipments, enabling you to proactively monitor, control, and manage your supply chain network in near real-time visibility.
- **FedEx Sustainability Insights** help you understand your FedEx shipments' carbon and emissions footprints.